JLL’s Supplier Onboarding Tool

Powered by Aravo

April 2024

JLL SEE A BRIGHTER WAY

ARAVO

Introduction

Seamless supplier onboarding: unlock efficiency and compliance with ARAVO, our centralized supplier portal

Onboarding for suppliers is streamlined through a **centralized supplier portal**, enabling efficient workflows, robust compliance, and improved data governance.

Robust workflow management for approvals and routing

Business Unit, Category Management, Client Sourcing, HSSE & Global AP

Comprehensive Risk Management with qualification question sets

Expanded compliance survey and diversity reporting. Health, safety, security and environment risk assessment.

Integration with systems to eliminate duplicative data entry

Jaggaer 2-way integration, JDE E1 1-way integration and Corrigo 1 way integration

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Goals and Vision

Focus area	From	To
Process efficiency	Every supplier must be manually set up and managed in multiple systems with significant overlap and duplication of effort	Suppliers provide each piece of information once through an automated interface and it is then automatically channeled to the relevant systems
Data Quality	Supplier contact details, payment information, and other essential data is fragmented and inconsistent across systems	Quality data collected upfront to power supplier directory & supplier experience
Controls & governance	Limited initial control or approval of suppliers by Category Management or Risk & Compliance teams (eg: HSSE)	Highly customizable, transparent, robust workflows with approvals prior to supplier onboarding
Compliance	Clunky and opaque due diligence in Jaggaer with lack of audit trail on supplier creation and prequalification	Tailored prequalification forms with client-specific flow-downs as required

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Benefits

Direct access to payment information. Easily manage banking/remittance information to further minimize delays in payment for goods/services rendered.

Simplified Registration Process with a user-friendly and intuitive interface, you only must register once as Aravo is integrated with our other major platforms.

Improved Workflows foster more efficient and transparent communication between you and JLL internal teams, allowing us to address any bottlenecks and accelerate the process.

Enhanced Risk and Compliance Surveys are introduced that addresses Heath, Safety, Security, and Environmental topics and an extended compliance section.

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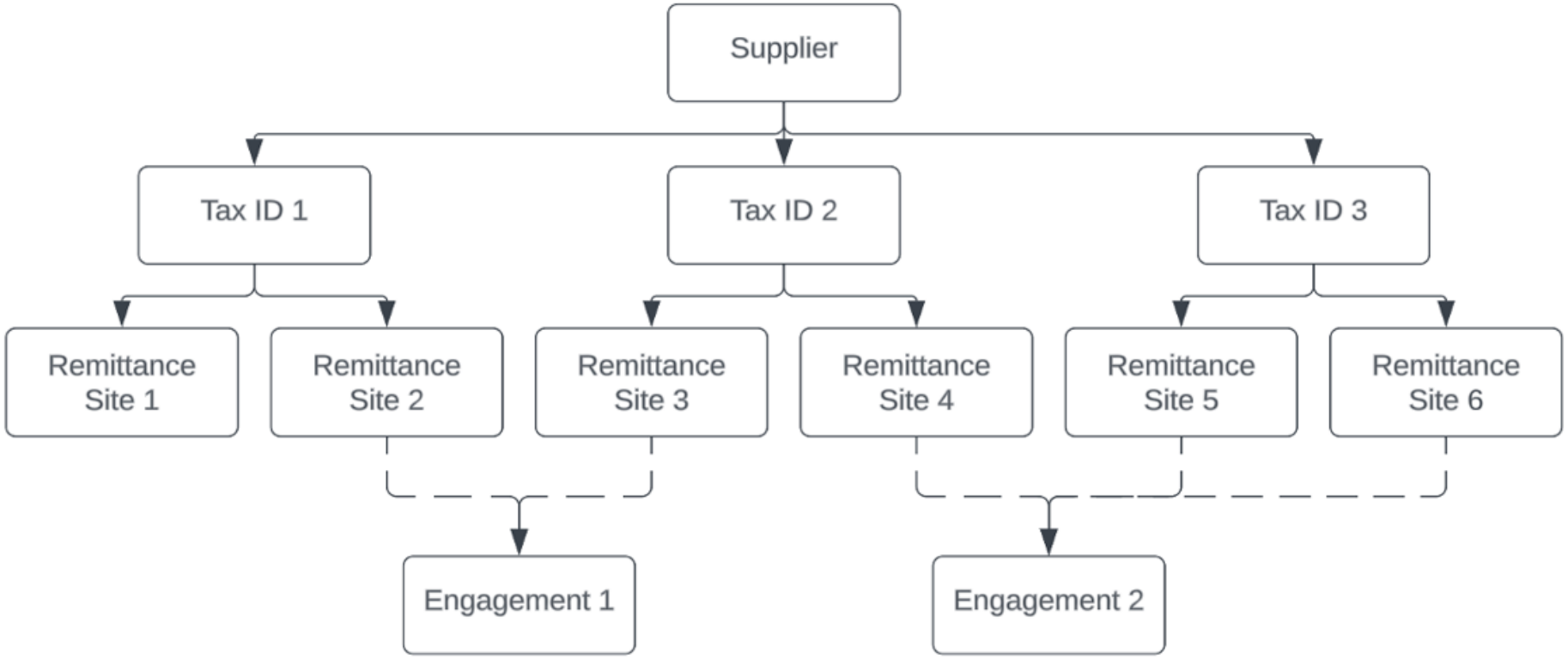
Aravo Data Model

Things to note…

- The relationship between Supplier & Tax IDs is 1:Many
- The relationship between Tax ID & Remittance Site is 1:Many
- The relationship between Remittance Sites & Engagements is Many:Many



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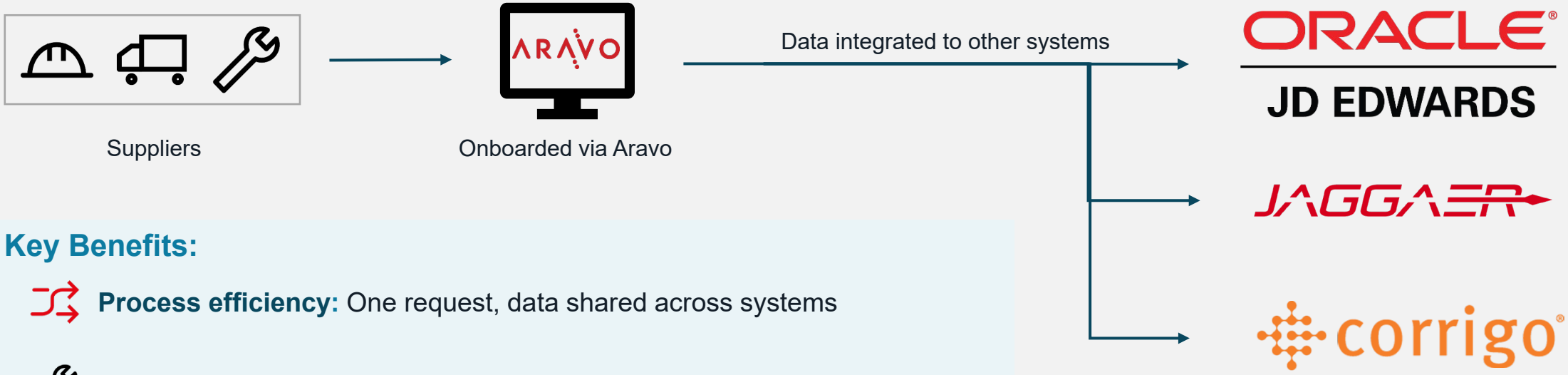
Data Entry Simplification

Aravo Supplier Portal	Other JLL systems



Key Benefits:

- **Process efficiency:** One request, data shared across systems
- **Data Quality:** Streamlined process for data collection, duplication checks
- **Controls & Governance:** Approvals in place to provide visibility on suppliers onboarded
- **Compliance:** Tailored qualification forms for compliance

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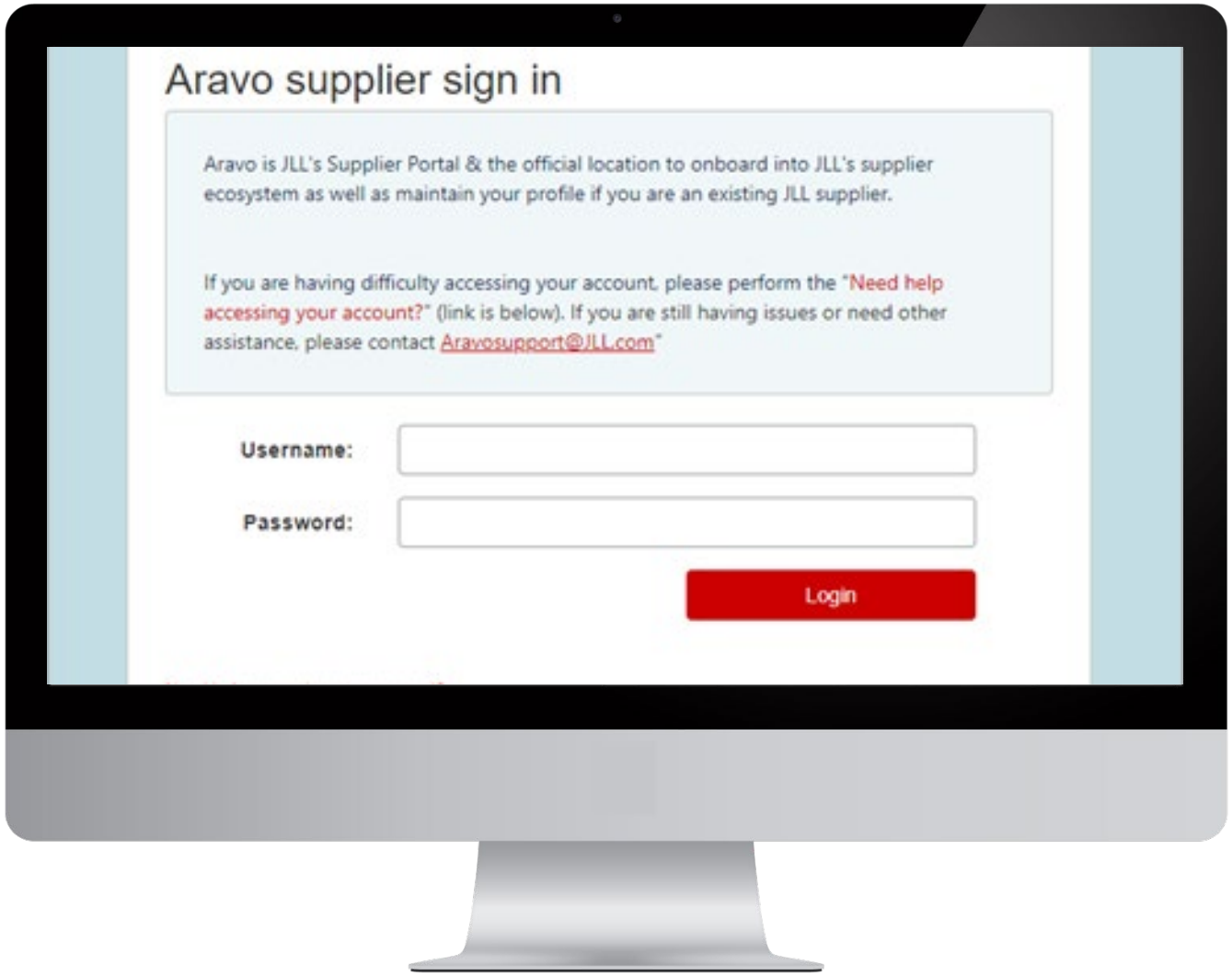
There is no action for existing suppliers to take in Aravo until a new engagement is created with them. Only then will they need to:

- Complete the Health, Safety, Security & Environment Assessment within 30 days

Once the onboarding process is successfully finalized, information is securely stored and will not require any duplicative submissions in the future.

Profiles once created, allow a supplier to log in to update any information as needed



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